



Haringey Care Directory 2016

Your local guide to Care Homes, Agencies and
Services in the London Borough of Haringey

Clovelly House



Private Residential Home

We are also proud to have achieved our Gold Standards Award for end of life care

CLOVELLY HOUSE is situated in extensive gardens within walking distance of North Finchley shopping area and Friary Park. Privacy, independence and dignity are assured at Clovelly House and nothing is spared to create an atmosphere that is happy and secure.

We aim to provide the highest quality care.

- * 24 hour attendance by highly trained staff
- * Regular visits from General Practitioner
- * Physiotherapy, chiropody and a visiting dentist
- * Occupational and speech therapy when requested
- * Beautifully decorated rooms
- * Nurse call system
- * Lifts to all floors
- * Home prepared and varied cuisine
- * Visiting entertainments and regular outings
- * Hairdressing facilities
- * Visiting Ministers of all denominations
- * Personal Laundry
- * Newspapers and Magazines on request
- * Conveniently located telephones and television
- * Sky TV



For further information please contact: **FRANCES THORN** Telephone: **020 8445 6775** Fax: **020 8445 7651**

CLOVELLY HOUSE, 81-89 TORRINGTON PARK, NORTH FINCHLEY, LONDON, N12 9PN.

Email: clovellyhouse@tiscali.co.uk Website: www.clovellyhouse.com

Woodlands

Registered for older people and people with dementia

Our aim is to meet the physical, emotional, intellectual, psychological and cultural needs of our residents through individual care - to enable them to live a life as normal as possible. At the same time we acknowledge and safeguard their rights to privacy, dignity, individuality and independence.

Woodlands is situated in one of London's most popular and delightful residential areas close to Broomfield Park and the local shopping centre. A home with large and airy rooms which are individually decorated with the emphasis on homeliness.

Our facilities include:

- 3 sitting rooms, dining room and quiet room
- Fully furnished single and double rooms all with vanity units
- Call system, smoke detectors and fire alarm
- Qualified, experienced, caring and friendly staff
- Visiting physiotherapist, chiropodist, hairdresser, dentist, optician and district nurse
- Own or local GP
- Excursions, in-house entertainment & leisure activities
- High standard of cuisine with a choice of menu - special diets catered for
- Passenger Lift
- Large pleasant garden
- Visitors are welcome
- Relaxed and homely atmosphere

33-35 Fox Lane, Palmers Green, London N13 4AB Tel: **020 8886 8725**

Website: www.wch.co Email: info@wch.co

DATUM FOUNDATION

DATUM was set up after its founders witnessed first-hand the devastating effects of the 2004 Indian Ocean Tsunami. Since then, DATUM has been raising funds to build orphanages, schools and health clinics in poor and remote areas of the world.



Including Guinea, Senegal, Tanzania, Malawi, India, Sri Lanka and Bangladesh. DATUM provides help for the poor and vulnerable children of the world without discrimination of gender, race or religion. Datum appreciates any support that you can give.

To find out more visit our website:

www.datumfoundation.org



To advertise on our website or in any of our range of London Care Directories, please call **Peter Devall** on

020 8364 8428

This Directory is also available to view on-line at:

www.londoncaresdirectories.co.uk

You can also view our range of other London Care Directories in the same way. Group and individual Directory rates and discounts, along with details of special positions are available on request.

We publish care directories in the following boroughs:

Barnet, Barking and Dagenham, Croydon, Ealing, Enfield, Haringey, Hillingdon, Hounslow, Redbridge and Sutton



 **LondonCare**
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Finding Care in London

Residential care at its very best.

Spring Lane is one of the finest and best-appointed care homes for older people in North London. Our people are hand-picked and then trained to our own exacting requirements. Many have specialised nursing backgrounds, some have been caring for older people for years, and all have been chosen for their empathy and understanding of the difficulties that face older people.

One of the best-appointed care homes in London

- Spacious, fully fitted bedrooms with en-suite bathroom and toilet, double glazing and individually controlled central heating.
- 24 hour personal care plus a full programme of entertainment and activities organised by dedicated staff.
- A first class varied menu to suit all tastes.
- Extensive air-conditioned lounges, secluded garden and terraces.
- Excellent location close to local shops and public transport.



“The staff are very caring, patient and supportive. Kindness is all part of the natural structure of life here. I’m very happy and it has given me real peace of mind.”

Spring Lane 
Because life is for living

Part of the Springdene Group with care homes in Enfield, Hampstead, Muswell Hill and Whetstone.

40+
YEARS of CARE
ESTABLISHED 1970

For more information, or to arrange a visit, just phone

020 8815 2000

or visit

www.springdene.co.uk

Spring Lane, 170 Fortis Green, Muswell Hill, N10 3PA

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Disclaimer: The information in this directory about the homes and care agencies has been provided by the care providers themselves. We have tried to ensure that this information is as up to date and as accurate as possible, however we do not accept responsibility for any errors. We gratefully acknowledge the support of the firms whose advertisements appear on these pages. As a reciprocal gesture we have pleasure in drawing the attention of our readers to their announcements. It is necessary however for it to be made clear that, whilst every care has been taken in compiling this publication and the statements it contains the publisher cannot accept responsibility for any inaccuracies, or for the products or services advertised.

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Fairview

RESIDENTIAL CARE HOME

Fairview is a residential care home based in the heart of Enfield specialising in the care of 10 adults with learning difficulties between the ages of 18 and 65.



Both of our homes offer the following facilities:

- Staffed by highly trained care professionals
- Visitors encouraged at all times
- In-house entertainments and days trips/outings
- Special diets catered for
- Religious needs respected and met
- Visiting health professionals and religious ministers of all denominations
- Registered with the Care Quality Commission
- Owned and managed by a respected local care provider established for many years in the North London area



Avon Lodge

RESIDENTIAL CARE HOME

Avon Lodge specialises in the care of older people including those with dementia and is currently registered for 36 residents. Respite care is also available.

For further information, to arrange a visit or simply for an informal chat, please call and ask for the respective Manager.

Tel: 01992 711729 Fax: 01992 711695
33 Bridgend Road, Enfield, Middlesex EN1 4PD

Welcome to the Haringey Care Directory 2016

Choosing a care service is a major life decision, and so this directory is designed to help you and your family make the best choice to meet your needs. It gives you up to date information on registered residential and nursing homes and local care agencies along with contacts and information about services for people who are looking for a care service in the Haringey area, either for themselves, a relative or friend.

It aims to give guidance and information on choosing a home or a care agency, and contains detailed information on care provision locally. As well as basic information such as contact details (including website or email addresses), ownership and the number of registered places at each of the care homes, the publisher has undertaken a research project to establish specific details on the facilities available. These include such things as, whether the home has single rooms, or double rooms (or both), if the home has en-suite facilities, if there is a passenger lift or stair lift, and is respite and/or day care offered.

We have also included special sections on 'Care agencies', 'Community support services' and 'Day carer providers' (starting on page 29) and of course there are also articles on how to go about choosing and making care provision as well as a focus on the governments 'Personalisation' programme, including 'Personal budgets' (see page 7).

All homes and agencies included in this directory are registered with and regularly inspected by the



Care Quality Commission (CQC). The CQC is featured on page 6.

The Haringey Care Directory is also available to view and download on-line in a fully interactive format on our website (www.londoncaredirectories.co.uk). The information on homes and care agencies in this publication has been supplied by the care providers themselves. As publishers of this Directory we have a policy of not recommending any particular home or care agency or accept responsibility for any errors.

The information in this guide is relevant to all people in need of care, whatever the disability or problem that has led them to need support, and we hope you find it helpful.

Should you have any comments on either the content or the design of this directory please contact:

Peter Devall
London Care Directories,
162 Leicester Road, Barnet, Herts EN5 5DS
Tel: 020 8364 8428
Email: info@londoncaredirectories.co.uk
Website: www.londoncaredirectories.co.uk

An introduction to The Care Quality Commission

The Care Quality Commission (CQC) is the independent regulator of health and adult social care services in England.

Our purpose is to make sure those care services provide people with safe, effective, compassionate, high quality care, wherever and whenever they receive it, and to encourage them to improve.

We monitor, inspect and regulate services to make sure they meet fundamental standards of quality and safety and we publish what we find, including ratings to help people choose care.

We cover all hospitals, GPs, dentists, care homes, care provided in the home, mental health services, community health and some other independent services as well.

We have three Chief Inspectors of hospitals, social care and general practice. They lead expert inspection teams that include CQC specialist inspectors - health professionals relevant to the service they're inspecting i.e. doctors, nurses, GPs, dentists and social workers.

Our teams also include trained members of the public - people who help us to understand what it's like to be cared for in the service we're inspecting, who we call experts by experience.

During inspections, our Chief Inspectors and their teams ask five main questions

- Is this care safe? – For example, is it clean and are infection rates low?
- Is this care effective? – For example, how good are they at making people better or making sure their quality of life is the best it can be?
- Is it caring? Are the staff compassionate and do

they treat people as human beings?

- Is this organisation well led? - do the staff have direction and purpose and are they running the service properly?
- Is the organisation responsive to people's needs? Is it listening to complaints and comments, and acting on them? How long do people have to wait and can people get appointments when they need them?

Before we inspect we listen to what people have to say about their local services. It's one of the most important things that we do. It adds to the information we collect and analyse all the time to help us do our job.

We need people to tell us about their care – good or bad. It's vital to our work. Every comment or complaint that we hear about builds up a better picture of what is going on helping us to decide when, where and what to inspect.

Contacting CQC

All our inspection reports can be found on our website www.cqc.org.uk

You can contact us in the following ways:

Tel: 03000 61616

Email: enquiries@cqc.org.uk

Twitter: @CareQualityComm

Post: Care Quality Commission, Citygate, Gallowgate, Newcastle upon Tyne NE1 4PA.

Personal budgets for social care

If you are eligible for ongoing publicly funded social care and over 18, you may be eligible for a personal budget.

A personal budget is a sum of money allocated to you to pay for your assessed social care needs. By understanding the budget you have you are able to plan for your support needs in a way that will enable you to have greater choice and control over the services or support you have, to meet your social care needs and to live as independently as possible.

What a personal budget means for you:

By offering you a personal budget, you now have much more choice and control over how you live your life. You may, for example, want to attend college, go swimming or go to the cinema instead of going to a day centre. You can still choose the traditional methods of support, but the important thing is that now with a personal budget the choice is yours, as long as it is used to support your social care needs. You will be financially assessed to work out what financial contribution you have to make towards this budget.

How it works

You will be supported to identify your needs and decide whether or not you are eligible to receive ongoing social care support. The government's 'Fair Access to Care Services' guidelines will be used to help work out your eligibility.

If your needs are assessed as either 'critical' or 'substantial', you will be offered a personal

budget. The assessment will help to determine how much your budget will be, based on your assessed needs.

Your local council, like all council's, operates a contributions policy. This is used to work out the amount (if any) you have to contribute towards the support you receive. This will all depend on your income and savings.

The next step is to write your support plan. You can:

- ask your social worker, a friend, relative, a support broker or someone else to help you to produce it.

Your support plan will give details of:

- what's important to you
- what you want to change or achieve in your life (your outcomes)
- how you will be supported
- how you will use your personal budget
- how your support will be managed
- how you will stay in control of your life
- any contingency plans you have in place, in case something unexpected happens.

Your social worker will then ask a social care team manager to approve it.

What you can spend the money on

Many people will still spend their budget on traditional methods of social care, like receiving support at home to help them get up, get washed and dressed.

Lots of people have personal assistants to help them to do the things they want to do, such as going to the gym, walking the dog or visiting the shops.

What you can't spend the money on

Your budget must not be used in any way which will harm your health, safety or wellbeing, or purposely used for an illegal act. It also can't be used to buy goods or services which would normally be provided by another statutory organisation, such as health or housing without full agreement from the council.

Personal budgets must be agreed by the council and only used to support you with your care needs. Personal budgets cannot be used to pay for residential or nursing care.

How you will receive your personal budget

You can ask your social worker or support broker to arrange services on your behalf using the money allocated to you from your personal budget. This means that they will manage the budget for you.

OR you can have the cash to arrange your own services. This is known as a 'Personal budget direct payment' and will be paid into a nominated bank account every four weeks. Alternatively, you can ask your social worker to arrange some of your services and have a direct payment to arrange some of your own services. For example, you may want the council to arrange personal care through an agency and you employ a personal assistant to assist you with a leisure activity that you require help with.

Arranging a move to a care home

Making your own arrangements

If you are in a financial position to do so, you can make your own arrangements to move into the home of your choice. The Care Quality Commission (see page 4 for contact details) or your social services duty team will give you information on homes in your preferred area.

It is important to remember, however, that if you later find that you can no longer afford the fees, your council will only assist you if you meet their eligibility criteria for support and the home where you are a resident is registered and prepared to enter into a contract with the council.

It is therefore advisable to request an assessment of your needs from your local council's social services department before you make a final decision about entering a home so that these issues can be discussed with you.

Making arrangements with council help

Your local council's social work staff are committed to helping you find the home best suited to your needs when you, or your family or friends ask for assistance in finding and arranging your move into a home.

However, the council can normally only directly help you make arrangements in the following circumstances:

- Your savings and capital assets are less than £23,250.

- You meet your local council's eligibility criteria for support and your chosen home meets your assessed needs as identified in your Community Care Assessment.
- The home is registered, is prepared to accept you and is prepared to enter into a contract with your local council which meets the terms and conditions set down by the council to ensure a high standard of care.
- The cost of making arrangements for your chosen home is within the amount that the council would usually expect to pay for accommodation for someone with your assessed needs. This is referred to as 'the usual cost'.
- There is a vacancy available for you in the home.

Your assessment

Whether you intend to make your own arrangements or hope that the council will make arrangements for you, your local council's social work staff will assess your needs in exactly the same way. The assessment will involve discussions with you and (with your permission) consultation with your family, friends, GP and other health service staff including staff who would be treating you if you were in hospital.

Your assessor will look with you to see what risks there are to your continuing to live independently, for example how safely and well you can manage activities of daily living like getting up and dressed.

You will be asked about any problems with your health, whether you remain involved with family and friends and what support they can give you.



Saint John of God
Hospitaller Services

Our community outreach service provides adults with mental health needs with a personalised support package to meet individual needs and work with personal budgets or direct payments.

The Service

We will help you with accessing local community resources, support with practical tasks, and encourage social inclusion and self-determination as well as developing confidence to engage in rewarding activities.

Our aim is to help you attain personal goals, at your pace.

**Please contact: 01707 671080
for more information.**

Our supported living services provide adults with mental health and learning disabilities with a home of their own and support to sustain it.

We promote independent living skills, and will help you to attain your personal goals, and realise your potential.

We will support you with a wide range of activities including accessing social activities, applying for benefit entitlements and managing your finances to pay household bills and rent. We will also support you to maintain your physical and mental health, and manage your medication independently.

**Please contact: 01707 671080
for more information.**

The Resource Centre offers outreach support, both in the community and in the Centre to adults with learning disabilities who require significant levels of support.

We offer individually tailored support to give you the learning and leisure opportunities you want, to help you reach your potential.

The service, which is fully accessible to people in wheelchairs, provides a flexible and imaginatively designed space.

**Please contact: 0208 804 7873
for more information.**

Your assessor will then be able to work out with you what you need and whether these needs meet the council's eligibility criteria for providing help.

Eligibility criteria

All assessments must be carried out in accordance with nationally agreed eligibility criteria to ensure that everyone is treated on an equal basis.

If your assessment shows that you have a critical or substantial need for support, then your local council will be prepared to offer you services which best meet the needs that have been identified during your assessment.

Residential care would only be offered if you need a very high level of support with daily living activities (and possibly night time needs as well) and there are no carers available to help or your carers can no longer continue to help you.

Nursing care would only be offered if you need twenty four hour nursing care.

If a care home placement is the service which best meets your needs the council must help you make arrangements. This applies even when you have enough money to pay for your own care if you cannot make the arrangements for yourself and you have no one else who is able to do this for you. Examples of some of the areas that the eligibility criteria covers are as follows:

- You have an immediate or actual risk to your own safety or you are a risk to the safety of others
- You have an acute mental illness, a severe learning disability or physical or mental disability
- You have experienced a sudden loss of your physical or mental abilities

- You need immediate alternative care because those who care for you no longer can
- You need constant supervision or attention
- It is likely that your personal safety is at risk or that you may put others at risk
- Your physical or mental abilities are getting worse
- Your mental health is deteriorating
- You will need alternative care in the near future because those who care for you now won't be able to continue doing so
- You cannot continue to live at home even with personal assistance with everyday living tasks.

Choosing a home

With the advice and information available from the Care Quality Commission (CQC) or your local social services duty team, you should be able to select a suitable home. It is always advisable for you, or if you are feeling too unwell, your family or friends, to visit the home that you feel would be best suited to you. You should ask to see the reports on inspection visits.

Where it is recognised that you are eligible for council funding for your placement and no suitable home (i.e. one which meets your needs as identified in your Care Plan) can be found within the council's usual costs, then consideration will be given to a home that costs more. In this situation your Care Manager will advise you but if this applies the council must meet any 'extra' cost.

Who pays for your care?

This will depend on a number of factors including the severity of your illness or disability and your financial situation. The health and social

services staff who assess your needs will advise you, but as a general guide you could be:

- Fully funded - that is your fees would be met by the NHS or other government sources, but this only occurs in very limited circumstances
- Self funding - that is you have to pay your own costs
- Funded with council support- you will be funded in part by the council. You will be financially assessed to work out how much you can afford to pay towards the cost of your care.

Fully funded care

This is only available in very limited circumstances.

- Continuing care - In some circumstances, where your care needs are assessed as requiring a very high level of nursing care with constant supervision of your condition, the NHS will organise and pay for your continuing care in a hospital, a hospice or a nursing home. This will be discussed with you by the nurses and Care Manager who are assessing your needs.
- Care for war pensioners - available to a few people who qualify for help from the Veteran's Agency with funding under the War Pensions Scheme – the Veteran's Agency will advise you.
- Section 117 aftercare - where you are offered placement following a compulsory stay in a hospital for mental health treatment.

Who decides if you are self-funded or eligible for council support?

Following the assessment of your needs you will be advised about any likely charges. If it is possible that you would qualify for help with the

charges you will be asked to complete a financial assessment form. If you are unable to do this your family, carer or legal representative can help you. This form asks for details about your income, savings and other capital assets (e.g. any property that you own). From this form, it will be possible for the Financial Assessment Team to work out whether you would be entitled to council assistance in paying towards a care home placement, or whether you would have to pay for your own placement.

You should not try to dispose of any savings or capital assets you have (for example your home), in order to try and reduce your contribution to the cost. If you do so, the council will still include those savings and capital assets when your share of the charge is worked out.

All people whose assessed needs can best be met by being cared for in a nursing home are entitled to receive the nursing element of their care for free. A nurse from the Primary Care Trust will assess your level of nursing needs and the nursing home will be paid directly in accordance with this assessment. This scheme is referred to as free nursing care. This 'payment' will have been taken into consideration by the nursing home when it sets its fees to you or to the council.

You pay

If you have savings and capital which amount to more than £23,250 you will have to pay your own costs. This rule is laid down by the Government [(National Assistance Assessment of Resources) Regulations 1992].

You might also have to pay if your income is high enough to meet the fees.

How your contribution is worked out

Income
All your income including most of the pensions and benefit you receive will be taken into account but you are entitled to retain a Personal Expenses Allowance - a sum which the government reviews each year. Your Care Manager will tell you about this and can also explain how other benefits you receive would be affected.

If you have an income from a private or occupational pension or retirement annuity contract, even if your savings and capital are below the £23,250 level you will be expected to pay the care home fee from this income. However, the council will ignore up to half this pension or annuity if you are using it to support your wife, husband (and possibly at their discretion, a partner).

Capital

Capital is any property, savings and investments, cash, premium bonds, stocks and shares that you have. If you have joint savings or capital assets with your husband, wife, partner or another person, then a proportion will be taken into consideration.

Property, including your home, will be valued at its current market value less any outstanding mortgage. The council is required to ignore the value of property if:

- Your husband, wife or partner is living there
- Another close relative lives there who is over 60 or has a disability or is aged under 16 and is dependent on you.

The government has ruled that the value of a person's home will not be counted for the first 12 weeks following admission to a care home. On

this basis your local council will ignore the value of your home for 12 weeks from the time when your placement is made permanent when working out whether you qualify for support with funding. This scheme is called a 12 week property disregard.

In certain very limited circumstances the council has the discretion to agree to defer part of the payment towards the cost of the placement. This is referred to as deferred payment.

Your Care Manager will advise you whether either of these schemes might apply to you.

The government requires you to contribute a proportion of your savings between £14,250 and £23,250 towards the cost of your placement but savings below this are not taken into consideration.

Choosing a more expensive home

Where you qualify for council help with payment of your fees and the council can find you a suitable home within their usual costs you can only choose a more expensive home if:

- Someone else (for example a relative, friend or charitable organisation) agrees to pay a 'top up', i.e. the difference between the actual fee for the placement and the amount the council would usually have expected to pay for similar suitable accommodation, i.e. the usual cost. The person who agrees to pay the top up is referred to as a third party sponsor.
- Very exceptionally if you are being funded under property disregard or deferred payment schemes, you could pay the difference from your own funds.

Failure to keep up top up payments is likely to result in your being asked to move to a suitable alternative home, available at a cost the council

would usually expect to pay.

You and your family can discuss top up arrangements with your Care Manager who can provide further information to you and to anyone who might be prepared to act as your third party sponsor.

Reviewing your place in a care home

If social service staff helped to place you in a home, they will carry out a review of your situation after you have been in the home for four weeks to check with you, your family and friends and the home's staff that the home is suitable for you. At this point they will agree with you that your placement becomes permanent. Social services will then review your placement once a year unless you, your family or the home feel that your needs have changed. In this case an earlier review can be arranged to re-assess your situation.

Complaints

Once you have settled into your care home, if you have any problems, it is best to talk with the staff concerned and try to get the problem sorted out straight away. Each care home has a complaints procedure and if you are not satisfied following your initial discussions you should ask for that procedure to be followed and notify the CQC of your concerns. Where your local council is helping to pay the costs of the placement you should also contact the councils social services duty team about the situation. Council staff and CQC staff will then investigate the matter, making sure that you are able to explain your concerns as part of that investigation.

Types of care home

Residential care homes

A residential care home is a home in which residents receive full board and personal care. The level of care varies from home to home, but it should be the kind of care that would be given by a competent and caring relative. This would include help with washing, bathing, dressing, toilet needs and eating. It also includes caring when a resident is taken ill: in the same way that a family would provide extra help. It does not provide nursing care. This means that residential homes may not accept people with certain medical conditions e.g. multiple sclerosis.

Voluntary homes

These are homes run by voluntary organisations, for example housing associations, charities and religious bodies. Some voluntary homes set conditions for accepting residents, for example having been a member of a particular trade, profession, union or one of the services. Sometimes only people from the local area will be considered. Fees are set by the voluntary organisations. They can be lower than in privately run homes because overheads may be met from a Trust fund, for example.

Private homes

Private homes are those run by individuals and companies as a business. There are unlikely to be conditions of acceptance, except suitability to live in a residential care home. Fees are set by the home owner. They have to take account of the actual cost of running the home.

Nursing homes

These homes provide care for people who need 24 hour nursing care including those who are terminally ill. The person in charge of the home will be a Registered General Nurse. There will always be a Registered General Nurse on duty.

Dual registered homes

Homes may register for both residential care and nursing care. This means that a wide range of care can be provided in one home. Residents who come to need nursing care may not have to move to another home or hospital.

Registered homes for people with mental health problems

These are homes registered for the care (including medical care) of people suffering from a mental health problem. They may be registered as a residential home or as a nursing home.

Registered homes for people with learning, physical and multiple disabilities

These are homes registered for the care of people with such disabilities. These homes are also featured extensively in this directory.

Specialist homes

Other homes (residential and nursing) specialise in caring for people with dementia or functional mental illness, for people with a disability or offer care to people from a particular cultural, religious or professional background.

Hospices

Hospices provide specialised care for people with a terminal illness. In addition to the relief of any pain and symptoms control, they offer support and counselling to patients, their friends and families.

Useful addresses

BENEFITS ADVICE

Advice for people with disabilities, carers and their representatives

Website: www.direct.gov.uk/benefitsadviser

CITIZENS ADVICE BUREAUX

Tottenham Bureau

551b Tottenham High Road, London N17 6SB

Opening hours: Tuesday, 10am to 12pm and 2pm to 4pm

Thursday 10am to 12pm

Tel: 020 8341 2400

Advice line: 03444 889626

Website: www.haringeycabx.org.uk

And www.adviceguide.org.uk

Turnpike Lane Bureau

7 Willoughby Road, London N8 0HR

Opening hours: Monday, 10am to 12pm and 2pm to 4pm

Friday, 10am to 12pm

Tel: 020 8341 2400

Advice line: 03444 889626

Website: www.haringeycabx.org.uk

And www.adviceguide.org.uk

COUNCIL OFFICES

For full details on how to contact Haringey

Council Customer Services

Please see page 35

Integrated Access Team

London Borough of Haringey, 3rd floor,
10 Station Road, Wood Green,

London N22 7TR

Tel: 020 8489 1400

Email: IAT@haringey.gov.uk

Website: www.haringey.gov.uk/social-care-and-health/accessing-services/assessment

Care Quality Commission

Citygate, Gallowgate,

Newcastle Upon Tyne NE1 4PA

Tel: 03000 616161

Email: enquiries@cqc.org.uk

Website: www.cqc.org.uk

For more information about CQC
please see page 14

VOLUNTARY ORGANISATIONS

For a list of voluntary organisations in Haringey,
please contact:

Haringey Association of Voluntary and
Community Organisations (HAVCO)

Unit 38, 2nd floor, 639 High Road,
Tottenham, London N17 8AA

Tel: 020 3771 0104

Email: info@havcoharingey.org.uk

Website: www.havcoharingey.org.uk

Care homes for older people

	NO OF REGISTERED PLACES	SINGLE ROOMS	DOUBLE ROOMS	EN-SUITE FACILITIES	PASSENGER LIFT	STAIR LIFT	RESPIRE CARE	DAY CARE
<p>Alexandra Park Home 2 Methuen Park, Muswell Hill, London N10 2JS • Tel/Fax: 020 8883 5212 Owner: Mr David Weston • Person in Charge: Mr David Weston (Manager) Email: dfweston@hotmail.com Client Group: Older people, older people with mental ill health or physical disabilities and older people with dementia</p>	15	✓	✓			✓	✓	
<p>Brownlow Residential Care Home 4 Princes Avenue, London N10 3LR • Tel: 020 8883 6264 Website: www.ventry-care.com Owner: Ventry Residential Care • Person in Charge: Mandeep Kuar Client Group: Older people, older people with dementia, older persons with mental ill health • <i>See our advert on page 17</i></p>	24	✓	✓	✓	✓		✓	✓
<p>Ernest Dene Residential Care Home 8-12 Donovan Avenue, Muswell Hill, London N10 2JX • Tel: 020 8883 4901 Website: www.ventry-care.com Owner: Ventry Residential Care • Person in Charge: Mandeep Kuar Client Group: Older people, older people with dementia, older persons with mental ill health • <i>See our advert on page 17</i></p>	33	✓	✓	✓	✓		✓	✓
<p>The Fer View 163 Bounds Green Road, London N11 2ED • Tel: 020 8881 4602 Fax: 020 8881 6264 • Email: shashi2ferview@yahoo.com Owner: Mr Soonil Boodo • Person in Charge: Mr Soonil Boodo (Manager) Client Group: Older people, older people with mental ill health, learning disabilities and older people with dementia</p>	6	✓	✓			✓	✓	
<p>Mary Feilding Guild 103-107 North Hill, Highgate, London N6 4DP • Tel: 020 8340 3915 Website: www.maryfieldingguild.co.uk • Owner: Mary Feilding Guild Person in Charge: Mary McGloin • Client Group: Older people</p>	47	✓	✓	✓	✓	✓	✓	
<p>The Meadow Meadow Drive, Muswell Hill, London N10 1PL • Tel: 020 8883 2842 Website: www.mha.org.uk • Owner: Methodist Homes for the Aged Person in Charge: Lesley Cole (Temporary Manager) Client Group: Older people (24 residential places and 16 for dementia)</p>	40	✓		✓	✓			

ST THERESA'S REST HOME

Caring for the Elderly

Established 1953

St Theresa's is a residential care home for older people and those with Dementia where special attention is given to the comfort, happiness and individual requirements of all our residents. Great emphasis is placed on creating a pleasant and homely atmosphere.

Situated in a lovely tree lined road in Bush Hill Park, Enfield, close to Enfield Town centre and within 250 yards of local shops, rail station and church.

- Trained staff who provide 24 hour person centered care
- Spacious lounge and dining area
- Beautiful conservatory overlooking the extensive and tranquil garden
- Home cooked food and special diets catered for
- Activities, classes, outings and entertainment arranged
- Emergency nurse call system in all rooms
- Electrically operated Windsor II bath



6-8 Queen Anne's Gardens,
Bush Hill Park, Enfield, EN1 2JN

020 8360 6272

Email: elderlycare@gmail.com

www.homelycare.com



Ventry Residential Care

Ventry Residential Care provide Residential Care, specialist Dementia Care and Mental Health Care for the elderly across North London in comfortable home from home settings.

Our homes are located on leafy residential streets near to the popular amenities offered by their local high streets. All homes are registered with the Care Quality Commission to offer person centred long term, short term and day care placements. We will provide you with a welcoming comfortable way of life in safe, modern, living surroundings.

Your local Ventry Care Homes are:

Brownlow Residential Care Home

4 Princes Avenue, Muswell Hill,
London N10 3LR

T: 020 8883 6264

E: info@ventry-care.com

Web: www.ventry-care.com

Ernest Dene Residential Care Home

8-12 Donovan Avenue, Muswell Hill,
London N10 2JX

T: 020 8883 4901

E: info@ventry-care.com

Call us on:
020 8886 7317

For further information
on Brownlow and Ernest Dene
and our other homes in Whetstone,
Palmer's Green, Higham's Park and Northwood,
please see our website.



25+
YEARS of CARE
Established 1985

Trusted by hundreds of people to provide quality care for over 25 years



Care homes for older people

	NO OF REGISTERED PLACES	SINGLE ROOMS	DOUBLE ROOMS	EN-SUITE FACILITIES	PASSENGER LIFT	STAIR LIFT	RESPIRE CARE	DAY CARE
<p>Morriss House</p> <p>23 Coolhurst Road, London N8 8EP • Tel: 020 8340 9660</p> <p>Owner: Abbeyfield Society • Person in Charge: Ms Pauline Gower</p> <p>Client Group: Older people, older people with mental ill health or physical disabilities and older people with dementia</p>	25	✓		✓	✓	✓	✓	
<p>Peregrine House</p> <p>350 Hermitage Road, Tottenham, London N15 5RE • Tel: 020 8809 5484</p> <p>Website: www.goldcarehomes.com</p> <p>Owner: Gold Care Homes • Person in Charge: Ms Yvonne Smythe</p> <p>Client Group: Older people, older people with mental ill health or physical disabilities, non-elderly people with physical disabilities (aged 40+)</p>	35	✓		✓	✓		✓	
<p>Spring Lane Care Home</p> <p>170 Fortis Green, Muswell Hill, London N10 3PA</p> <p>Tel: 020 8815 2000 • Website: www.springdene.co.uk</p> <p>Owner: Springdene Nursing & Care Homes Ltd</p> <p>Person in Charge: Mr Sam Woods</p> <p>Client group: Older people, older people with dementia</p> <p><i>See our advert on page 2</i></p>	62	✓		✓	✓		✓	
<p>Stirling Park Care Home Limited</p> <p>87 Stirling Road, Wood Green, London N22 5BN • Tel: 020 8889 0319</p> <p>Email: stirlingparkresidentialhome@hotmail.co.uk</p> <p>Owner: Mrs Pauline Hogan • Person in Charge: Mrs Pauline Hogan</p> <p>Category: Older people, older people with mental ill health and dementia</p>	5	✓				✓	✓	

Homes for people with learning disabilities

	NO OF REGISTERED PLACES	SINGLE ROOMS	DOUBLE ROOMS	EN-SUITE FACILITIES	PASSENGER LIFT	STAIR LIFT	RESPIRE CARE	DAY CARE
<p>Acash Lodge I 96 Mattison Road, Haringey, London N4 1BE • Tel: 020 8347 6030 Website: www.apollo-care.co.uk Owner: Apollo Care & Supported Housing Ltd Person in Charge: Anita Nicholas</p>	6	✓		✓			✓	
<p>181 Carlingford Road (Choice Support) Tottenham, London N15 3ET • Tel: 020 8888 8916 Website: www.choicesupport.org.uk Owner: Choice Support • Person in Charge: Melvin Coelho</p>	4	✓						
<p>Cassini House 13 Duckett Road, London N4 1BJ • Tel: 020 8340 1633 Website: www.precious-homes.co.uk Owner: Precious Homes Limited • Person in Charge: Mrs Glen Randall Client Group: Learning disabilities, autism and mental ill health</p>	6	✓		✓			✓	
<p>30 & 37 Coleraine Road London N8 0QJ • Tel: 020 8888 4348 Website: www.unifiedcare.co.uk Owner: Unified Care Limited • Person in Charge: Claudette Russell Client group: Learning disabilities, mental ill health and autism</p>	8	✓						
<p>DRS Care Home Ltd 41 Pembury Road, Tottenham, London N17 6SS • Tel: 020 8885 4954 Website: www.drscareltd.com Owner: Mrs Ranie Safderali Dato • Person in Charge: Mr George Obonyo Client Group: Learning disabilities and mental ill health</p>	4	✓		✓				
<p>2 Endymion Road (Choice Support) London N4 1EE • Tel: 020 8341 3888 • Website: www.choicesupport.org.uk Owner: Choice Support • Person in Charge: Rehma Kizito</p>	6	✓						

Homes for people with learning disabilities

	NO OF REGISTERED PLACES	SINGLE ROOMS	DOUBLE ROOMS	EN-SUITE FACILITIES	PASSENGER LIFT	STAIR LIFT	RESPIRE CARE	DAY CARE
<p>Green Lanes Projects 40 Myddleton Road, Wood Green, London N22 8NR • Tel: 020 8829 0996 Owner: Mr Pangisani Mabhena • Person in Charge: Mrs Dora Arabou</p>	6	✓		✓			✓	
<p>Hail - Bedford Road 7 Bedford Road, Tottenham, London N15 4HA • Tel: 020 8800 2864 Website: www.hailltd.org • Owner: Haringey Association for Independent Living Person in Charge: Sharon Harris</p>	6	✓						
<p>Hail - Burghley Road 77 Burghley Road, Wood Green, London N8 0QG • Tel: 020 8889 5587 Website: www.hailltd.org • Owner: Haringey Association for Independent Living Person in Charge: Sharon Harris Client Group: Learning disabilities, physical disabilities and dementia</p>	4	✓		✓		✓		✓
<p>Hail - Granville Road 75-77 Granville Road, Wood Green, London N22 5LP • Tel: 020 8888 4189 Website: www.hailltd.org • Owner: Haringey Association for Independent Living Person in Charge: Alison Pearson</p>	6	✓						
<p>Hail - Great North Road 68 Great North Road, East Finchley, London N2 0NL • Tel: 020 8340 6035 Website: www.hailltd.org Owner: Haringey Association for Independent Living Person in Charge: Sharon Harris Client Group: Learning disabilities age 18+</p>	5	✓		✓		✓		
<p>Haringey Respite Service Flats 1 & 2 The Priory, 98 Priory Road, London N8 7HS • Tel: 020 8341 7058 Website: www.lookahead.org.uk Owner: Look Ahead Care and Support Limited • Person in Charge: Daniel Hunter</p>	2	✓			✓		✓	

Homes for people with learning disabilities

	NO OF REGISTERED PLACES	SINGLE ROOMS	DOUBLE ROOMS	EN-SUITE FACILITIES	PASSENGER LIFT	STAIR LIFT	RESPIRE CARE	DAY CARE
<p>Hillgreen Care 13 Ruskin Road, Tottenham, London N17 8ND • Tel: 020 8880 9494 Website: www.hillgreen.co.uk Owner: Hillgreen Care Ltd • Person in Charge: Ross Dady</p>	6	✓		✓			✓	
<p>Hillgreen Care 53 Myddleton Road, London N22 8LZ Tel: 020 8365 7272 • Email: info@hillgreen.co.uk Owner: Hillgreen Care Limited • Person in Charge: Darius Ossowski (Manager) Client Group: Learning disabilities, autism and mental ill health</p>	4	✓		✓				
<p>Hoffmann Foundation for Autism 4 Park Avenue, Wood Green, London N22 7EX • Tel: 020 8888 5055 Website: www.hoffmannfoundation.org.uk Owner: Hoffmann Foundation for Autism Person in Charge: Mr Delroy Gordon Client Group: Autism and learning disabilities</p>	6	✓					✓	✓
<p>Jennifer Residential Care Home 17 Pemberton Road, London, N4 1AX Tel: 020 8967 7001 • Website: www.thejenniferhome.co.uk Owner: Mrs R Dhyll • Person in Charge: Mrs R Dhyll Client Group: Learning disabilities and mental ill health</p>	6	✓		✓				
<p>83 Kitchener Road London N17 6DU • Tel: 020 8808 6931 Owner: Mr Edward William Marcus • Person in Charge: Kamrul Hassan Client Group: Learning disabilities and mental ill health</p>	3	✓		✓				
<p>10 Linden Road Tottenham, London N15 3QB • Tel: 020 8888 0565 Email: Ilona.zeqiri@haringey.gov.uk Owner: Haringey Council • Person in Charge: Ilona Zeqiri</p>	6	✓						

Homes for people with learning disabilities

	NO OF REGISTERED PLACES	SINGLE ROOMS	DOUBLE ROOMS	EN-SUITE FACILITIES	PASSENGER LIFT	STAIR LIFT	RESPIRE CARE	DAY CARE
<p>80 Meridian Walk</p> <p>Tottenham, London N17 8EH • Tel: 020 8365 0023</p> <p>Website: www.heritagecare.co.uk</p> <p>Owner: Heritage Care • Person in Charge: Mr Zaydon Alayasa</p> <p>Client Group: Learning and physical disabilities</p>	6	✓		✓	✓			
<p>Mi Casa</p> <p>15 Duckett Road, London N4 1BJ • Tel: 020 8340 2447</p> <p>Website: www.precious-homes.co.uk</p> <p>Owner: Precious Homes Ltd • Person in Charge: Anisah Mohammad</p>	5	✓		✓			✓	
<p>Park House</p> <p>32 Ferme Park Road, Crouch End, London N4 4ED • Tel: 020 8340 7216</p> <p>Website: www.sequencecaregroup.co.uk</p> <p>Owner: Sequence Care Limited • Person in Charge: Goran Savick</p>	6	✓		✓	✓			
<p>Pine House</p> <p>14 Shelbourne Road, Haringey, London N17 9YH • Tel: 020 8801 2700</p> <p>Website: www.conniferscare.co.uk</p> <p>Owner: Connifers Care • Person in Charge: Sanjanah Soobdhan</p>	3	✓		✓				
<p>18 Vartry Road (Choice Support)</p> <p>London N15 6PT • Tel: 020 8802 8700 • Website: www.choicesupport.org.uk</p> <p>Owner: Choice Support • Person in charge: Rehma Kizito</p>	5	✓		✓			✓	

Homes for people with mental ill health

	NO OF REGISTERED PLACES	SINGLE ROOMS	DOUBLE ROOMS	EN-SUITE FACILITIES	PASSENGER LIFT	STAIR LIFT	RESPIRE CARE	DAY CARE
Ashley House 57 Broadwater Road, London N17 6EP • Tel: 020 8352 1027 Owner: Mr John Dadzie • Manager: Mrs Angela Dadzie	3	✓						
Ashness House Care Home 286 Philip Lane, Haringey, London N15 4AB • Tel: 020 8801 0853 Website: www.ashnesscare.org.uk • Owner: Mr Nicholas Dominique Purchase Person in Charge: Mr Nicholas Dominique Purchase	5	✓		✓			✓	



for people recovering from mental ill-health

Supporting you – every step of the way

The road to recovery from mental ill health is long and hard and passes through many different stages.

At Baytree Care we have worked hard for many years on perfecting our unique support structure which includes care and support provision to meet each individuals needs whatever stage you are in the recovery process.

Baytree Lodge on Ballards Lane in Finchley in Barnet borough is a registered residential care setting for 12 people and we have now established Supported Living settings in the Barnet and Enfield areas staffed by experienced professionals qualified in their field including psychologists. Shila House, our registered care home in Enfield is specialised in acute and forensic areas. This service is registered with the Care Quality Commission.

- RESIDENTIAL CARE • SUPPORTED HOUSING • TRAINING FLATS • FLOATING SUPPORT

For further details, a brochure, presentation or to arrange a visit to any of our services please call:

020 8882 4321 cm@baytree.org.uk
www.baytree.org.uk



All of our care homes in North and East London, Norfolk and Devon are registered with the Care Quality Commission.



Homes for people with mental ill health

	NO OF REGISTERED PLACES	SINGLE ROOMS	DOUBLE ROOMS	EN-SUITE FACILITIES	PASSENGER LIFT	STAIR LIFT	RESPIRE CARE	DAY CARE
<p>Ashness Two 41 Cranleigh Road, Haringey, London N15 3AB • Tel: 020 8809 9958 Website: www.ashnesscare.org.uk • Owner: Ashness Care Limited Person in Charge: Mr Nicholas Dominique Purchase</p>	4	✓		✓				
<p>The Avenue Care Home 83 The Avenue, London N17 6TB • Tel: 020 8493 1428 Website: www.avenuecarehome.co.uk Owner: Gertrude Lawson • Person in Charge: Gertrude Lawson (Women only)</p>	4	✓		✓			✓	
<p>Belmont House Care Home 41 Belmont Road, South Tottenham, London N15 1LS • Tel: 020 8888 0874 Email: admin@belmontcarehome.org.uk Owner/Manager: Mrs Pratima Ameeta Rambojun</p>	9	✓		✓				
<p>Centre For Better Health 44 & 60 Chesterfield Gardens, London N4 1LP • Tel: 020 8809 4933 Website: www.centreforbetterhealth.org.uk Owner: Centre for Better Health • Person in Charge: Ms Allison Robinson Client Group: Mental ill health and learning disabilities</p>	7	✓						
<p>DRS (Annexe) Care Home 2-4 New Villas, Baronet Road, Tottenham, London N17 0LT Tel: 020 8885 0758 • Owner: Mrs Ranie Safderali Dato Person in Charge: Verna Kaunda (Manager) Client Group: Mental ill health and learning disabilities</p>	18	✓		✓			✓	

Homes for people with mental ill health

	NO OF REGISTERED PLACES	SINGLE ROOMS	DOUBLE ROOMS	EN-SUITE FACILITIES	PASSENGER LIFT	STAIR LIFT	RESPIRE CARE	DAY CARE
<p>Earlham House</p> <p>7 Earlham Grove, London N22 5HJ • Tel: 020 8881 3064</p> <p>Email: julie.earlhamhouse@gmail.com</p> <p>Owner: CL Medical Limited • Person in Charge: Mrs Julie Karp</p>	8	✓		✓				
<p>Emmanuel House Care Home</p> <p>7 Chalgrove Road, Tottenham, London N17 0NP • Tel: 020 8885 6495</p> <p>Owner: Ashley House Care Homes Limited • Person in Charge: Angela Dadzie</p>	16	✓		✓				
<p>Fortis Green</p> <p>75 Fortis Green, London N2 9JD • Tel: 020 8883 0835</p> <p>Website: www.rethink.org.uk</p> <p>Owner: Rethink Mental Illness • Person in Charge: Riona Fitzmaurice</p>	7	✓		✓				
<p>Hawthorn House</p> <p>15 Linley Road, London N17 6RP • Tel: 020 8801 7192</p> <p>Website: www.conniferscare.co.uk</p> <p>Owner: Connifers Care • Person in Charge: Ms Ndorenyin Etim</p>	5	✓		✓				
<p>Jennifer Residential Care Home</p> <p>17 Pemberton Road, London, N4 1AX • Tel: 020 8967 7001</p> <p>Website: www.thejenniferhome.co.uk • Owner: Mrs R Dhyll</p> <p>Person in Charge: Mrs R Dhyll</p> <p>Client Group: Mental ill health and learning disabilities</p>	6	✓		✓				

Homes for people with mental ill health

	NO OF REGISTERED PLACES	SINGLE ROOMS	DOUBLE ROOMS	EN-SUITE FACILITIES	PASSENGER LIFT	STAIR LIFT	RESPIRE CARE	DAY CARE
<p>Kadima Support UK 23 Ivatt Way, London N17 6PF • Tel: 020 8177 2115 Email: archaadislam@kadimasupportuk.co.uk • Owner: Kadima Support UK Person in Charge: Archaad Islam – Manager</p>	5	✓		✓			✓	
<p>Kadima Support UK 146 Carlingford Road, London N15 3EU • Tel: 020 8351 7017 Email: faisal@kadimasupportuk.co.uk Owner: Kadima Support UK • Person in Charge: Faisal Satti</p>	6	✓		✓				
<p>Kadima Support UK 300 Philip Lane, London N15 4AB • Tel: 020 8292 3050 Email: prundentialbox6@live.co.uk Owner: Kadima Support UK Person in Charge: Mr Hisham Bukhs</p>	7	✓		✓				
<p>Lansdowne Care Home 39 Lansdowne Road, London N17 0LS • Tel: 020 8801 7544 Website: www.drscareltd.com • Owner: Mrs Ranie Dato Person in Charge: Brennan Peat • Client Group: Mental ill health, mental ill health with forensic history and learning disabilities</p>	6	✓		✓				
<p>Number Residential Care Home 45-47 Pembury Road, London N17 6SS • Tel: 020 8801 4860 Website: www.drscareltd.com • Owner: Mrs Ranie Safderali Dato Person in Charge: Mrs Ranie Safderali Dato Client Group: Mental ill health and learning disabilities</p>	10	✓		✓			✓	

Homes for people with mental ill health

St Lucy Care Services

294 Philip Lane, Tottenham, London N15 4AB • Tel: 020 8808 6669
 Website: www.stlucycareservices.co.uk
 Owner: Vera Cudjoe • Person in Charge: Marlon Alipa

Venetia Residential Care Home

18 Venetia Road & 32 Lothair Road North, London N4 1EJ
 Tel: 020 8292 1602 • Fax: 020 8341 3078 • Email: litsa_pieri@hotmail.co.uk
 Owner: Mr Andrew Pieri • Person in Charge: Miss Litsa Pieri

	NO OF REGISTERED PLACES	SINGLE ROOMS	DOUBLE ROOMS	EN-SUITE FACILITIES	PASSENGER LIFT	STAIR LIFT	RESPIRE CARE	DAY CARE
St Lucy Care Services	5	✓						
Venetia Residential Care Home	11	✓		✓				

Care homes with nursing

Osbourne Grove Nursing Home

16-20 Upper Tollington Park, Finsbury Park, London N4 3EL

Tel: 020 7272 0118 • Owner: Haringey Council

Person in Charge: Mabel Osemwegie

Dementia care is also provided

NO OF REGISTERED PLACES

SINGLE ROOMS

DOUBLE ROOMS

EN-SUITE FACILITIES

PASSENGER LIFT

STAIR LIFT

RESPIRE CARE

DAY CARE

32

✓

✓

✓

✓

Priscilla Wakefield House

Rangemoor Road, Tottenham, London N15 4PL • Tel: 020 8808 7196

Website: www.pwhnursinghome.co.uk

Owner: Magicare Ltd • Manager: Mrs Caroline Murphy

112

✓

✓

✓

✓

✓

Care agencies

Below is a list of providers from in and around Haringey borough who offer homecare services in the borough.

Andersen Care Agency

837 High Road, Tottenham, London N17 8EY
Tel: 020 8493 8742
Contact: Andy Gbajumo – Registered Manager
Email: andy_gbajumo@andersencare.com

Chinese Association of Tower Hamlets

680 Commercial Road, London E14 7HA
Tel: 020 7515 5598
Fax: 020 7538 9764
Contact: Alan Chau – Registered Manager
Website: www.thchinese.org.uk
Email: londonchinese@hotmail.com

Core Outreach and Care Services UK Limited

Ground Floor, 479 Green Lanes
London N13 4BS
Tel: 020 8882 7002
Fax: 020 8886 6988
Contact: Vinny Anya – Managing Director
Website: www.coreoutreach.co.uk
Email: v.anya@coreoutreach.co.uk or
info@coreoutreach.co.uk

Diligent Care Services

4 Holmdale Terrace, London, N15 6PP
Tel: 020 8808 0805
Contact: Belinda Siggers - Manager
Website: www.diligentcareservices.co.uk
Email: b.siggers@diligentcareservices.co.uk

The Extra Mile Care Company Limited

Wedge House, White Hart Lane, N17 8HJ
Tel: 0844 967 9797
Contact: Daniel Burner - MD
Website: www.extramilecare.com
Email: info@extramilecare.com

Focus Care Link Limited

121 St Pancras Way, London NW1 0RD
Tel: 020 7419 7419
Fax: 020 7419 7121
Contact: Sherrie Noibi
Website: www.focuscarelink.co.uk
Email: sherrie@focuscarelink.co.uk

HCPA

22-24 Eastside Road, London NW11 0BA
Tel: 020 8905 5599
Fax: 020 8458 0739
Contact: Mr Jason Virasinghe
Website: www.hcpaltd.com
Email: info@hcpaltd.com

Health Personnel Limited

8 Maya Place, 91 -105 Durnsford Road
London N11 2EZ
Tel: 0844 249 2900
Fax: 0560 3111 339
Contact: Paul Onyemenem
Website: www.healthpersonnel.co.uk
Email: info@healthpersonnel.co.uk

Home Instead Senior Care

1st floor, Raydean House, 15-17 Western Parade,
Great North Road, Barnet EN5 1AH
Tel: 020 8446 7044
Contact: Dale Bevington - MD
Website: www.homeinstead.co.uk/barnet
Email: dale.b@homeinstead.co.uk

London Care

2 Lysander Mews, Archway, London N19 3QP
Tel: 020 7272 9290 • Fax: 020 7263 3211
Contact: Heidi Rees
Website: www.londoncare.co.uk

Premier Carewaiting Limited

Suite 505-506, Olympic House,
28-42 Clements Road, Ilford, Essex IG1 1BA
Tel: 020 8514 8347
Contact: Augustina Acheampong
Website: www.premiercarewaitingltd.co.uk
Email: info@premiercarewaitingltd.co.uk

Renaissance Personnel Limited

87 Fortess Road, London NW5 1AG
Tel: 0844 848 1411 • Fax: 0844 848 1412
Contact: Dennis Mawadzi - MD
Website: www.renaissancepersonnel.co.uk
Email: dennis@renaissancepersonnel.co.uk

Sevacare (UK) Limited

Unit 9, Pendeford Place, Pendeford Business
Park, Wobaston Road, Wolverhampton WV9 5HD
Tel: 01902 625 070 • Fax: 01902 625 078
Contact: Miss Jessica Labhart
Website: www.sevacare.org.uk
Email: bidteam@sevacare.org.uk

St Alex Limited

Comer Business and Innovation Center Bldg. 3,
North London Business Park, Oakleigh Road
South, New Southgate London N11 1GN
Tel: 020 8440 6060 • Fax: 020 8711 5511
Contact: Godwin Okoro – Operations Manager
Website: www.stalex.co.uk
Email: godwin.okoro@stalex.co.uk



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London Care Directories, please call **Peter Devall** on

020 8364 8428

This Directory is also available to view on-line at:

www.londoncaresdirectories.co.uk

You can also view our range of other London Care Directories in the same way.
Group and individual Directory rates and discounts, along with details of special
positions are available on request.

We publish care directories in the following boroughs:

***Barnet, Barking and Dagenham, Croydon, Ealing, Enfield, Haringey,
Hillingdon, Hounslow, Redbridge and Sutton***



 **LondonCare**
Directories.co.uk

Finding Care in London

Community support services

AREA 51 EDUCATION LIMITED

1 Mallard Place, Coburg Road, Wood Green

London N22 6TS

Tel: 020 8881 7739

Website: www.area51ed.org.uk

Person in Charge: Nicki Quarterman

Client Group: Young people with severe, complex or profound learning difficulties

DIMENSIONS UK LIMITED

Euro House, 3rd floor, 1394-1400 High Road,

Whetstone, London N20 9BH

Tel: 0300 303 9002

Website: www.dimensions-uk.org

Person in Charge: Steve Scown

Client Group: Learning disabilities, autism and challenging behaviour

H.A.I.L

(Haringey Association for Independent Living)

Tottenham Town Hall,

Town Hall Approach Road, London N15 4RY

Tel: 020 8275 6550

Website: www.hailltd.org

Person in Charge: Kevin Dowd

Client Group: Learning disabilities

Adult care services

(ALL CLIENT GROUPS)

Shared Lives Haringey

7th floor River Park House, 225 High Road,
Wood Green, London N22 8HQ

Tel: 020 8489 1693

Person in Charge: Andy Harvey

Lunch clubs and drop in centres

Haringey Irish Centre Day Care and Lunch Club

Pretoria Road, London N17 8DX

Tel: 020 8885 5799

Person in Charge: Patrick O'Doherty

Client Group: Older people

Website: www.haringey-irish.com

I Can Care

Woodside House, Woodside Park, 294 High Road
Wood Green, London N22 8YX

Tel: 020 8888 8999

Person in Charge: Raj Doshi

Client Group: Asian elders

Day care providers

The African Caribbean Leadership Company Ltd

9 Clarendon Road, Hornsey, London N8 0DJ

Tel: 020 8881 5881

Email: info@aclc.org.uk

Website: www.aclc.org.uk

Person in Charge: Mrs J Stephens

Client Group: African-Caribbean elders and other elderly groups in Haringey

Central Day Services

(Haringey Day Opportunities)

2 Birkbeck Road, Hornsey, London N8 7PF

Tel: 020 8489 8760

Email: alex.papamichael@haringey.gov.uk

Person in Charge: Alex Papamichael

Client Group: Learning disabilities

The Council of Asian People

8 Caxton Road, Wood Green, London N22 6TB

Tel: 020 8889 6938

Website: www.asiancentre.co.uk

Person in Charge: Santhosh Chandran

Client Group: multicultural and all ages

Cypriot Elderly & Disabled Group

Cypriot Community Centre,

Earlham Grove, Wood Green, London N22 5HJ

Tel: 020 8881 2329

Email: cypedg@yahoo.com

Website: www.cedg.org.uk

Person in Charge: John Constantinou

Client Group: Cypriot elders (Greek Cypriot and Turkish Cypriot) and younger Cypriot people with physical disabilities

Ermine Road Day Centre

(Haringey Day Opportunities)

2 Ermine Road, Tottenham, London N15 6DB

Tel: 020 8802 5642

And: 020 8800 8155

Person in Charge: Pauline Simpson

Client Group: Learning disabilities

The following day care services are also located at Ermine Road Day Centre and can be contacted via the same phone numbers:

50 Something

Person in Charge: Sybil Brown

Client Group: Learning disabilities over the age of 50

Gordon Road Service

(Haringey Day Opportunities)

Person in Charge: Sybil Brown

Client Group: Learning disabilities and visual impairment

Outreach

Person in charge: Nicole Patterson

Client Group: Learning disabilities

Southside and Middlecourt Service

Person in Charge: Sybil Brown

Client Group: Learning disabilities

Westcott Service

Person in Charge: Alex Papamichael

Client Group: Learning disabilities

Westcott Service 2

Person in Charge: Sybil Brown
Client group: Learning disabilities

Grace Organisation

Whitehall & Tenterden Community Centre
Whitehall Street, Tottenham, London N17 8BP
Tel/Fax: 020 8808 0718
Person in Charge: Mrs Yusuf
Client Group: Elders

The Grange Day Centre (Haringey Council)

32/34a White Hart Lane, Tottenham
London N17 8DP
Tel: 020 8489 4818
Website: www.haringey.gov.uk
Person in Charge: Janet McGuigan
Client Group: Older people with dementia

Haringey Chinese Centre

211 Langham Road, London N15 3LH
Tel: 020 8881 8649
Website: www.haringeychinesecentre.org.uk
Person in Charge: Raymond Yip
Client Group: Chinese elders

The Haven Day Centre (Haringey Council)

20a Waltheof Gardens, Tottenham
London N17 7DX
Tel: 020 8885 5199
Website: www.haringey.gov.uk
Person in Charge: Tanya Kenny-Parker
Client Group: Older people, older people with physical disabilities, mental health issues and/or sensory impairment

The Haynes Day Centre (Haringey Council)

151 Park Road, Hornsey, London N8 8JD
Tel: 020 3074 2710
Website: www.haringey.gov.uk
Person in Charge: Janet McGuigan
Client Group: Older people with dementia

The Hub (Hoffmann Foundation for Autism)

2 Park Avenue, Wood Green, London N22 7EX
Tel: 020 3326 6360
Email: thehub@hoffmannfoundation.org.uk
Website: www.hoffmannfoundation.org.uk/the-hub
Client Group: People with an Autism Spectrum Condition

The Roundway Day Centre

20b Waltheof Gardens
London N17 7HS
Tel: 020 8489 1017/9
Person in Charge: Michael Gosling
Client Group: Autistic Spectrum service

**Winkfield Resource Centre
(Haringey Council)**

33 Winkfield Road, Wood Green
London N22 5RP
Tel: 020 8489 8200
Website: www.haringey.gov.uk
Person in Charge: Pauline Simpson
Client Group: Adult's with physical disabilities and sensory impairment

Checklist

Home name: _____

Date: _____

Comments: _____

First impressions of the home

- Is the home clean, welcoming and well decorated? Yes No
- Are the staff caring and attentive to residents? Yes No
- Are the staff and residents friendly? Yes No

Location and facilities

- Is the home close to shops and other local facilities? Yes No
- Is there overnight accommodation for visitors? Yes No
- Can visitors have a meal with you? Yes No
- Does the home have its own transport? Yes No
- Is there a garden that you can sit in? Yes No
- Is the home easy to get around if you use a wheelchair? Yes No
- Does the home have a lift? Yes No

Daily living

- Can you make a snack or drink at anytime? Yes No
- Is there a choice of menus? Yes No
- Can special diets be catered for? Yes No
- Can you choose what time to have your meal? Yes No
- Can you choose what time to get up and go to bed? Yes No

Are there any activities such as outings and art classes? Yes No

Is there a complaints procedure? Yes No

What happens if you're unwell during your stay at the home?

Bedrooms and Bathrooms

- Does the home have all single rooms? Yes No
- If you're married, is the room suitable for the two of you? Yes No
- Do any rooms have en-suite facilities? Yes No
- Can you bring your own furniture? Yes No
- Is there a call bell system in your room? Yes No
- Can you adjust the heating in your room? Yes No
- Does your room have a telephone? Yes No
- Can you have a television in your room? Yes No
- Can you ask staff to help you with washing and dressing? Yes No
- Are toilets, showers and baths nearby and have any adaptations been made to them? Yes No
- What are conditions like if you're sharing?
Excellent Very Good Good Fair Poor

Fees, contracts and notice periods

- Does the home have a written contract or agreement? Yes No
- How long is the trial period? _____
- How much notice is needed if you want to leave the home? _____
- Are fees paid weekly or monthly? _____
- Are fees paid in advance or arrears? _____

DATUM FOUNDATION

DATUM was set up after its founders witnessed first-hand the devastating effects of the 2004 Indian Ocean Tsunami. Since then, DATUM has been raising funds to build orphanages, schools and health clinics in poor and remote areas of the world.



Including Guinea, Senegal, Tanzania, Malawi, India, Sri Lanka and Bangladesh. DATUM provides help for the poor and vulnerable children of the world without discrimination of gender, race or religion. Datum appreciates any support that you can give.

To find out more visit our website:

www.datumfoundation.org



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020 8364 8428

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www.londoncaresdirectories.co.uk

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We publish care directories in the following boroughs:

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 **LondonCare**
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- *TV and telephone points in each room.*
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- *High standard of cuisine – all diets catered for.*
- *Hairdressing facilities.*
- *Visitors always welcome.*



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Fax: **020 8829 9439**

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